TÜV PROFiCERT DIN EN 15224

Passed in October 2012, DIN EN 15224 is the first uniform European standard for medicine and healthcare services. Nearly 30 years ago, the WHO called for comparable quality and an internationally-recognized and uniform set of rules in healthcare. With its well-known TÜV PROFiCERT brand, TÜV Hessen is one of the first certification companies to offer certification of your quality management system in accordance with DIN EN 15224.

What are the requirements of the standard?
The principles and structure of the standard are based on the proven DIN EN ISO 9001. Compared to the "mother of standards", DIN EN 15224 speaks of patients and clinical processes and specifies the requirements for healthcare services. The standard includes the International Classification of Functioning, Disability and Health (ICF), takes specific statutory framework conditions into consideration and defines eleven clear quality features on which the normative requirements for the organization are oriented. One focus of the standard is on the comprehensive requirements for risk management, which are handled in every chapter in the standard. The requirements are tested and evaluated in the course of the certification procedure, which consists of the document inspection in advance and the subsequent on-site company audit.

Your benefits
Beyond the quality assurance aspect, quality management is organization and process oriented and includes systematic monitoring and control of clinical processes as well as minimizing avoidable clinical risks. Quality management is becoming increasingly important against the background of reducing liability and risk and protecting against organizational fault. Lower liability risks are of financial relevance and are thus an economic factor in and decisive influence on the quality of services.

Who is the standard aimed at?
- Primary care
- Pre-clinical care
- Hospital care
- Tertiary care
- Nursing homes
- Hospices
- Healthcare providers
- Psychiatric care
- Dental health services
- Physiotherapy
- Occupational safety and health services
- Rehabilitation
- Pharmacies

How does certification take place?
The requirements are tested and evaluated in the course of the certification procedure, which consists of the document inspection in advance and the subsequent on-site company audit. The TÜV PROFiCERT certificate DIN EN 15224 is awarded upon successful completion of the certification process. It is valid for three years and must be confirmed every year by a monitoring audit.
Why choose TÜV Hessen?
Enjoy multiple benefits through certification by one of the leading independent institutions offering certification of management systems:
- All relevant certificates from one source
  ➢ Less expense, greater efficiency
- Highly-qualified and experienced auditors for virtually all sectors and management systems
  ➢ Added know-how, greater profitability
- Acknowledged inspection quality by TÜV Hessen
  ➢ Greater confidence
- The reputation of a certifier operating worldwide
  ➢ Maximum visibility, improved image
- Team of auditors covering all commercial fields
- Auditors who are permanently employed at TÜV Hessen

Our range of services
TÜV PROFICERT certification of internationally valid standards
- DIN EN ISO 9001 (Quality management)
- DIN EN ISO 14001 (Environmental management)
- DIN EN ISO 50001 (Energy management)
- ISO/TS 16949 and VDA 6.X
  (Quality management for the automotive industry)
- ISO/IEC 27001 (IT security)
- BS OHSAS 18001 and SCC/SCP (Occupational health and safety)
- DIN 13485 (Medical devices)
- DIN 15224 (Healthcare services)

TÜV PROFICERT-plus certification according to specific criteria and standards
- Verified service quality
- Verified salesperson quality
- Fair direct marketing
- Verified employer quality
- Verified training quality
- ...and much more

TÜV PROFICERT-product certification procedure
- Certification of production and product testing processes. The test mark can be shown on the products.